

Patients Responsibilities and Rights

Patient rights to include:

- The right to be treated with courtesy, respect, and dignity
- The right to participate in decision regarding care
- The right to refuse care or services
- The right to privacy
- The right to submit a complaint or grievance for follow-up by the organization
- The right to refuse the release of personal health information (except when permitted by law)
- The right of access to, and request for, amendment of their medical records
- The right to a sign or language interpreter
- The right to receive accurate and easily understood information about their health plan, healthcare professional and healthcare center

Patient responsibilities to include:

- The responsibility toward the honest disclosure of information that may assist in establishing a diagnosis and an appropriate plan of care
- The responsibility to support an environment where the safety and property of the organization's personnel and customers are respected
- The responsibility to inquire if any portion of caregiving or follow-up are not entirely comprehended
- The responsibility to notify the Urgent Care if there are any limitations (cultural religious, or other) that may limit the care provided or pose barriers to providing care
- The responsibility to their financial commitments for care

